

REPORT OF THE GROUP DIRECTOR, FINANCE AND CORPORATE RESOURCES		
PENSIONS ADMINISTRATION STRATEGY Pensions Board 16th March 2022	Classification PUBLIC	Enclosures One
	Ward(s) affected ALL	AGENDA ITEM NO.

1. INTRODUCTION

- 1.1. This report includes the final version of the Fund's Pensions Administration Strategy which has been reviewed, updated and has been out for employer consultation. Generally, unless otherwise specified, the Fund's policy is to review policies every three years (or sooner if required, for example, due to changes in legislation). This Strategy has been updated to reflect the development of the Employer Self Service (ESS) portal for collecting monthly employer data.

2. RECOMMENDATIONS

- 2.1. The Board is recommended to:
- Note the updated Hackney Pensions Administration Strategy as outlined in Appendix 1 for publication.

3. RELATED DECISIONS

- Pensions Committee (March 2022) – to approve the final Pensions Administration Strategy following employer consultation
- Pensions Committee (January 2022) – to approve the updated Pensions Administration Strategy for employer consultation.
- Pensions Committee (September 2020) – Update of Pensions Administration Strategy.

4. COMMENTS OF THE GROUP DIRECTOR, FINANCE AND CORPORATE RESOURCES

- 4.1. Ensuring that the Fund has clear policies in place helps maintain proper financial governance of the Fund. Some of the areas within the Fund's policies can impact the financial health of the Fund or change its exposure to certain risk factors. It is recognised that robust administration arrangements can reduce risk which could have financial consequences; for example having a structure that enables timely information provision helps ensure that legal deadlines are met.
- 4.2. There are no new immediate financial implications arising from this report.

5. COMMENTS OF THE DIRECTOR OF LEGAL AND GOVERNANCE

5.1. The role of the Pensions Board is prescribed by Section 106 of the Local Government Pension Scheme Regulations 2013 and includes the following:

- Securing compliance with the Local Government Pension Scheme Regulations 2013 and any other legislation relating to the governance and administration of the Scheme and any connected scheme
- Securing compliance with any requirements imposed by the Pensions Regulator in relation to the Scheme and any connected scheme
- Ensuring the effective and efficient governance and administration of the Scheme and any connected scheme

5.2. Taking into account the role of the Pensions Board as set out in the Regulations, the consideration of the Pensions Administration Strategy would appear to properly fall within the Board's remit.

6. BACKGROUND TO THE REPORT

6.1. Where a Pensions Administration Strategy is published, it is legally required to include:

- procedures for liaison and communication with Scheme employers
- levels of performance to be achieved by Scheme employers and the Administering Authority
- procedures which aim to secure that the administering authority and its Scheme employers comply with statutory requirements
- procedures for improving the communication between the Administering Authority and Scheme employers
- circumstances in which the Administering Authority may require a Scheme employer to pay additional costs due to that employer's unsatisfactory performance
- the publication of annual reports covering
 - the extent to which the Administering Authority and its Scheme employers have achieved the performance standards set out in the Strategy
 - anything else in the Strategy that the Administering Authority considers appropriate
- any other matter that the Administering Authority considers appropriate to include in the Strategy.

6.2. The draft Strategy was circulated to all employers and other interested parties, with a deadline of 11 February 2022 for comments. No comments were received. Once approved, the Strategy will be published and circulated to all employers and interested parties, to take effect from 1st April 2022, with performance monitored

accordingly.

7. PROPOSED CHANGES TO THE PENSIONS ADMINISTRATION STRATEGY

7.1. The proposed Pensions Administration Strategy is attached as Appendix 1. Many of the original elements of the Strategy remain mainly unchanged. The Policy outlines:

- the Fund's administration aims and objectives
- the regulatory background
- communications and employer training
- performance standards and responsibilities
- how performance and objectives will be monitored
- the policy on the recovery of additional administration costs from employers.

7.2. The key updates made to the Policy include:

- A number of minor wording changes and clarifications
- Clarification of the sections of the Strategy that do and do not apply to Local Authority maintained schools (which are part of Hackney Council for pensions purposes but which may have outsourced payroll providers which are required to provide employee data to the Fund).
- Amendments made to reflect the implementation of the Employer Self Service (ESS) portal, particularly updating the section about the recovery of additional costs to make clear that the failure to use ESS (or to engage with the onboarding process) will result in additional charges.
- Amendments made to include the requirement to provide data required by the Fund to meet its obligations as a result of the McCloud judgement, including an update in the section about the recovery of additional costs to make clear that the failure to supply data (or to make every effort to locate data) will result in additional charges.
- An update to the section on The Pension Regulator's role, about the planned replacement of Code of Practice 14 with the new Single Modular Code in summer 2022.
- An update to the way objectives are measured – where a customer satisfaction survey is used to measure success, the target for positive responses has been amended from 95% to 90% to bring it into line with similar measures in the communications policy.

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Appendices

Appendix 1 - Draft Pensions Administration Strategy (Due for approval by Pensions Committee on 10th March 2022).